

As we welcome you back to Mnarani Club, we would like to assure you that we are taking precautionary measures to maintain a safe environment for our valued guests and staff.

Below are some enhanced cleanliness and wellbeing measures that you can expect at Mnarani Club. We kindly request that all of our guests be committed to following our safety measures, precautions, and protocols as set out in the regulations by The Kenyan Government, local authorities and by the World Health Organization (WHO).



Cleaning and Sanitation

We have increased the cleaning and sanitization frequency of high-touch surfaces and high-traffic guest areas such as Reception, Conference Facilities, Restaurant and Restrooms, as well as in our Spa — which includes the use of hospital-grade disinfectants. We have also implemented enhanced cleaning protocols for guest rooms, and as such, have removed all decorative items from the rooms. Guests can minimize exposure to outsiders after arrival, by waiving daily housekeeping. Daily cleaning and turndown services will be provided only on request.



Temperature and Wellbeing Checks

Mnarani Club will check the temperature of all staff and guests upon arrival at the hotel. COVID-19 screening protocols are conducted based on local government requirements. Staff who report any cold or flu-like symptoms will refrain from coming to work. Any guest or staff member with a temperature of 37.5°C (99.5°F) or higher, and has, or shows, symptoms of the virus, is prohibited from entering the premises and will be referred to a medical facility immediately.



Hand Hygiene and Social Distancing

Good hand hygiene is one of the most important steps individuals can take to protect themselves against the virus. Hand-washing technique reminders are located throughout the hotel, with hand sanitizer stations also prominently placed throughout. Social distancing measures are strongly encouraged in hotel public areas such as the Restaurant, Bar and Conference Centre, as well as around the Pools and the Beach, while we have placed protective shields at the front desk.

Masks and Gloves

Guests are strongly urged to wear face coverings in hotel public areas and may be required to do so at some hotel locations, based on local government requirements and practices. Mnarani staff are required to wear face masks, as well as additional personal protective equipment based on job specifications, at all times. From front desk staff to housekeeping, spa therapists and kitchen staff, the Mnarani staff are trained on the importance of wearing the appropriate protective gear and take additional safety precautions for guests and each other.

Food Safety Protocols

Our team have implemented precautionary measures, from food preparation, set-up and service, to enhanced food safety and hygiene protocols for the Restaurant, Room Service, group meetings and events. We are frequently disinfecting kitchen surfaces, and our staff are wearing the appropriate personal protective equipment while preparing and plating made-to-order dishes.

We trust the above information will put your mind at ease as you start planning your next Mnarani getaway.

We look forward to welcoming you to Mnarani in the near future.

Best regards,

The Mnarani Management Team

Henk and Elma Venter
